

To our patients,

We are excited to be open for care May 18, 2020. We are looking forward to seeing our patient family! We are announcing some changes.

Patient care is always our number one priority. We have implemented some new infection control procedures. Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), Arkansas Department of Health and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

We made these changes to help protect our patients and staff.

- Our office will communicate with you beforehand to ask some screening questions.
- We have hand sanitizer that we will ask you to use when you enter the office
- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients; therefore, fewer patients will be in the building than before the pandemic. We plan to work longer hours to accommodate our patients' needs.
- We will do our best to allow greater time between patients to reduce waiting times for you.

When you arrive for your appointment:

- **You must wear a mask or some type of facial covering to enter the building.**
- Please remain in your car. Call us to check-in from your vehicle and we will call you when we are ready for you.
- If you do not have a cell phone, come to the door and tell Paula you have arrived. Then please return to your vehicle.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient safe in our practice. To make an appointment, please call our office at 479-452-1638. You can also follow us on Facebook and Instagram for updates.

Sincerely,

Harper Dental